Online Library Services at Hibernia College: an Overview

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Presentation format

- Hibernia College
- Student experience
- What is in the library?
- Access
- Support
- Webinar format/challenges
- Resources overview
- Demo
- Questions?
Hibernia College

- Founded in 2000
- Fully accredited online, third level institution
- Over 2,000 students
- Blended learning
- On-demand sessions, webinars, tutorials, discussion forums, conference days, onsite days
- Online library to support students, faculty and staff
Hibernia College

Programmes

- Professional Master of Education (PME) in Primary and Post Primary Education
- Continuing Professional Development (CPD)
- PhD in Education (Plymouth Institute of Education)
Student experience

- New environment
- Online library
- Different levels of ability
- Scary/daunting?
- Library experience is important
- Timing of the webinar
- Focus on research
What is in the library?

• E-books and e-journals/articles
• Company reports, statistical information, book reviews, magazines and trade publications, conference proceedings and images
• Over 110,000 e-books (general academic collection)
• Thousands of journal titles
• Resources regularly added
• Help guides and videos
Access

- Integrated into the Virtual Learning Environment (VLE)
- ‘Google’ style search
- Quick links
- Reading lists are in the VLE
Support

- E-mails
- Webinar
- Guides
- Help videos
- Tutors
- Helpdesk
Webinar format/challenges (1)

• Blackboard Collaborate
• Duration is one hour
• Time for questions/interaction at the end
• Simple library task pre-session
• Mixture of slides and live demo
• Recorded for future reference
Webinar format/challenges (2)

• Cultural/geographic sensitivity
• Time zones
• Language barriers
• Emoticons
• Catering for all levels
• Speed of delivery
• Follow up
Resources overview (1)

E-books
- Ebrary, EBSCO, MyiLibrary, EBL
- Ebrary is the principal collection

E-journals
- EBSCO, Taylor & Francis Social Science & Humanities Library
Resources overview (2)

- E-books can be added very quickly
- Other book suppliers
- Trial products
- Improvement in title availability
- Platform development
- Reviews
Demo and questions

- Demonstration of the library experience
- Questions